

At **CUProdigy** we provide solutions by fostering **innovation** and cooperation with our internal and external clients. **WE** are a Core and Cloud Credit Union Service



Organization (CUSO) headquartered in Salt Lake City, Utah. Built from the ground up by a group of credit union leaders who wish to drive their technological destiny and provide greater options to others like them. Through the years, we've dubbed ourselves Prodigies differentiating our unique value proposition. What sets **US** apart is our commitment to **collaboration** and **trust**. CUProdigy is currently seeking an **Infrastructure Engineer Prodigy** who is made up of a two-to-one ratio of contagious culture and skill. We believe in building a better organization by connecting with remarkable hearts and minds of talented individuals like **YOU**. Are you ready to go beyond remarkable?

Our Infrastructure Engineer Prodigy will:

- Collaborate with a great team of helpful and like-minded people designing and implementing infrastructure to improve existing services and provide support to the end user client.
- Maintain all networked enterprise systems in a patched, secure, and stable state.
- Troubleshoot issues and coordinate solutions within the cross functional team environment.
- Be involved in regular monthly patch cycles for server and VMs (Windows and Linux).
- Provide Level 1 and Level 2 technical support for day-to-day support and special projects.
- Respond to high volume tickets and call cycle offering support to both internal and external clients mitigating hardware and software errors.
- Participate in an on-call rotation for escalation during critical service outages.
- Provide oversight and guidance for continuous integration/deployment, and provide recommendations for scaling processes.
- Onboard third party tools, create and maintain knowledge-base articles related to job functions, develop and maintain automation and reporting tools for infrastructure.
- Debug issues and solve distributed systems challenges across services and levels of the stack to build best-in-class developer tooling for Prodigy's internal and external clients.

Our Infrastructure Engineer Prodigy is/can:

- Troubleshoot multitude of infrastructure issues independently and as a team as they arise.
- Work closely with application support and monitoring teams to support customer-facing escalations.

- Share your knowledge and experience with both high- and low-level folks to increase the strength and collaboration of our teams.
- Create new tools and improve existing ones to help automate tasks for our Systems and Support teams.
- Participate in defining the engineering best practices, focus on scalability, repeatability, and reliability.
- Think critically in high demand environments utilizing strong organizational, analytical and problem solving skills...with a smile.
- Perform complex technical assignments independently, as well as, in large team settings.

Our Infrastructure Engineer Prodigy possesses:

- Associate degree in related field required.
- Bachelor's degree in Software Engineering, Computer Science, Information Technologies, Data Processing, or a related field preferred.
- A+, Linux+, Security+ certifications preferred.
- 4+ years of related Infrastructure Support experience in a Production Enterprise Environment.
- 4+ years of experience administering server infrastructure in primary and backup DR Datacenter.
- Windows Active Directory and Domain management.
- (alternative to above bullet) Be the primary Activity Directory and Domain administrator.
- Experience with Windows Server 2012 R2+, Linux (Ubuntu), VMware vSphere 6.7+
- Backup and Recovery management (Veeam and Zerto Backup and Replication)
- VMware NSX-V/T and VMware vCloud knowledge is highly desirable.
- Cisco UCS server management knowledge.
- Experience with Pure Storage and/or other types of SAN bases storage (both iSCSI and Fibre Channel).
- Fundamental knowledge of TCP/IP networking.
- Assist as necessary with onboarding new employees, managing their domain and systems accounts, and maintaining business devices (Laptops, equipment, etc)
- Experience working in an organization that follows operational best practices including capacity planning, change control, certificate management, server patch management.

Our Commitment to You:

- Contagious Company Culture in a flexible working environment
- Team focused culture committed to innovation and collaboration
- Commitment to professional development and growth opportunities

- Competitive salary and dynamite benefits package; traditional and boutique
- 401k with a 4% company match
- Paid Time Off + Paid Holidays + Paid VTO
- Quarterly Community Giveback Initiatives
- Telework for the right candidate available

Prodigy is an equal opportunity employer complying with all applicable federal, state and local laws. All qualified applicants will receive consideration without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, protected veteran status, or any other category protected by federal, state and local laws.